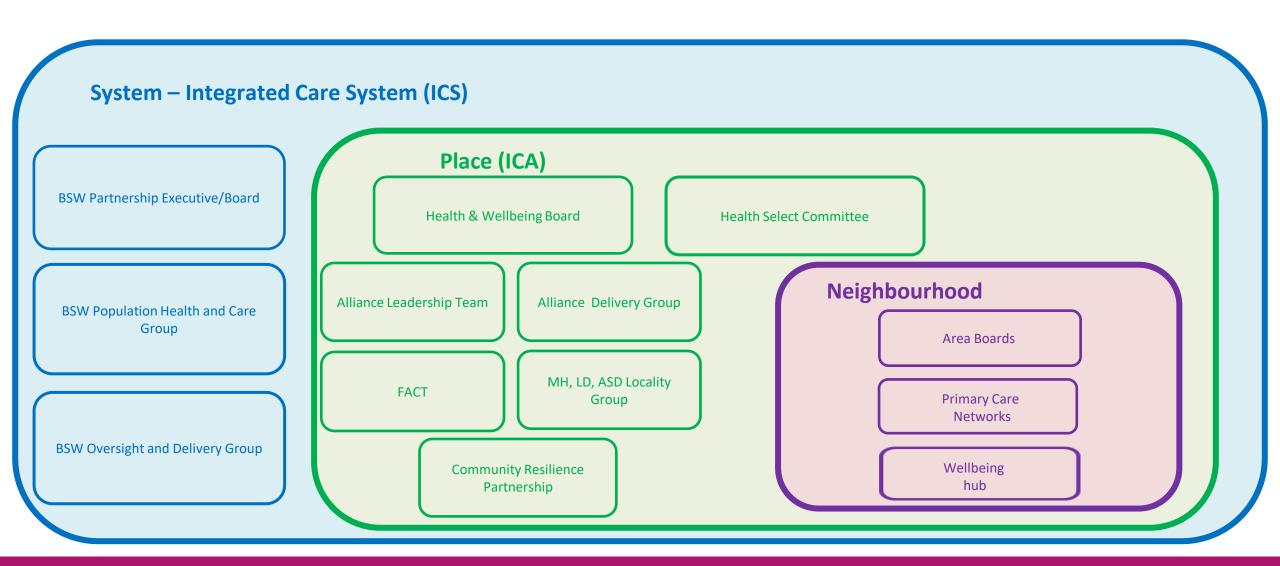


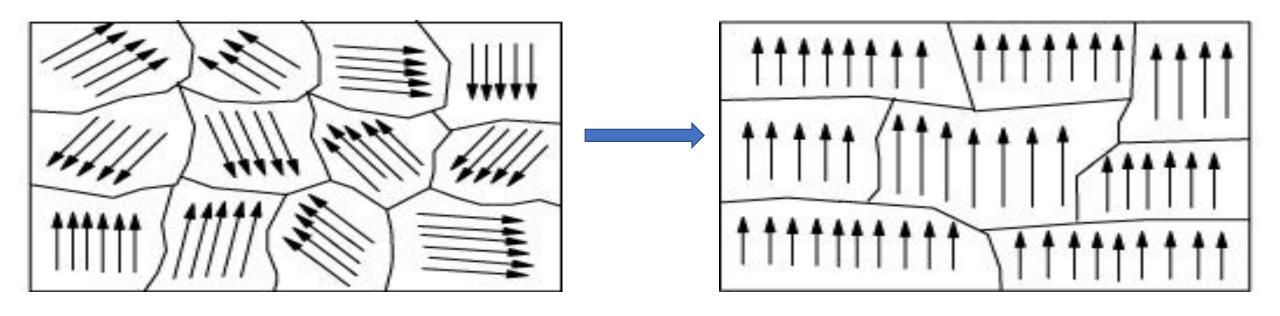
# Development of the Wiltshire Alliance (ICA) within the BSW Integrated Care System (ICS)

July 2021

## A nested model: system, place, neighbourhood



# The critical difference and opportunity



## Summary: ICS development

- ICS made up of:
  - ICS NHS Body governed by ICS NHS Board and Sub-committees
  - ICS Partnership Forum
  - Provider Collaboratives
  - Place-based Partnerships (ICAs)
- Ongoing but changing role for NHS England
- ICS purpose:
  - Improve outcomes in population health and healthcare
  - Tackle inequalities in outcomes, experience and access
  - Enhance productivity and value for money
  - Help the NHS to support broader social and economic development

Latest guidance: ICS Design Framework NHS England » Integrated Care Systems: Design framework

## What we know so far: NHS England

- Will be the regulator of ICS NHS Body and the NHS organisations within an ICS
- Will approve ICS NHS Board constitutions
- Will appoint the ICS NHS Chair (subject to SoS veto)
- Will appoint the first ICS NHS Board CE
- Will subsequently approve future ICS NHS Board appointments

## What we know so far: ICS NHS Body – a statutory organisation

- ICS NHS body will be responsible for:
  - Developing a plan to meet the needs of the population wirh regard to the Partnership Strategy
  - Allocating resources to deliver the plan across the system
  - Establishing joint working arrangements with partners
  - Establishing governance arrangements
  - Arranging for the provision of health services
  - Leading system implementation of the People Plan, action on data and digital, joint work on estates, procurement and supply chain
  - Understanding local priorities and investing in local community organisations and infrastructure
  - Preparation and execution of emergency response
  - Delegated current functions from NHS England and Improvement
- All CCG functions and duties will transfer to NHS ICS Body, including statutory duties regarding safeguarding, children in care and SEND (awaiting guidance)

### What we know so far: ICS NHS Board and sub-committees

- Unitary Board of the ICS NHS Body
- Responsible for ensuring the ICS NHS Body achieves the four purposes of the wider ICS, within shared corporate accountability for delivery of the functions and duties of the ICS
- Can establish further Boards and working groups as needed and in line with developing ICS NHS Body
   Constitution
- The ICS NHS Board membership will be confirmed in legislation but minimum expectations are:
  - Independent non-executives Chair plus two others for Audit and Remuneration Committees
  - Executives CEO (accountable officer for funding allocated to ICS NHS Body), Director of Finance, Director of Nursing, Medical Director made up of:
  - Partner members minimum of three: NHS Trust and Foundation Trust, primary medical services,
     Local Authority
- Seek to achieve consensus on decisions with agreed process for resolving differences. Voting should be considered a last resort

## What we know so far: ICS Partnership Forum

- Specific responsibility for an integrated care strategy based on local assessment of need and focussed on improving health and care outcomes, reducing inequalities and recovering from the pandemic
- High level legislative framework to enable systems to develop best arrangements
- Established locally and jointly by the relevant local authorities and the ICS NHS body, evolving from existing arrangements and with mutual agreement on its terms of reference, membership, ways of operating and administration
- Members must include local authorities that provide social care services in the ICS area, as well as the local NHS (represented at least by the ICS NHS body)
- Can be the same as the Health and Well Being Board where there is only one (or agreed joint arrangements)
- The Chair of the ICS partnership will be selected jointly by the ICS NHS body and relevant local authorities and will be jointly accountable to those bodies
- Will meet in public

## What we know so far: Place-based partnerships (ICAs)

- Key to the coordination and improvement of service planning and delivery
- A forum to collectively address the wider determinants of health
- Established to reflect meaningful communities and geographies that local people recognise
- Joint working enables joined up decision making and flexible response to local need
- ICS NHS Body to agree with local partners the membership and form, building on or complementing existing arrangements and functions such as the Health and Wellbeing Board
- Several options for governance, leadership and financial authority frameworks
- ICS NHS Body will remain accountable for NHS resources deployed at place level
- ICS NHS Body will clearly set out the role of place-based leaders as convenors of the partnership, representing the partnership in wider structures and governance of the ICS, with the potential to take on executive responsibility for delegated functions from the ICS NHS Body or relevant Local Authority

## What we know so far: Provider Collaboratives

- Two or more NHS Trusts
- From April 2022 trusts providing acute and/or mental health services are expected to be a member of one or more provider collaborative
- Community trusts, ambulance trusts and non-NHS providers should participate in provider collaboratives where this is beneficial and makes sense
- Purpose is to better enable members to work together continuous improvement and collaborative transformation
- Will agree specific objectives with one or more ICS
- Contracting between the ICS NHS Body can be direct to providers where providers agree
  how resources are used or can be with a lead provider acting on behalf of a provider
  collaborative

## Creating robust place form with a proven ability to integrate care

#### A – Population-focused vision and strategy

Collectively agree outcomes and ambitions based around needs of local population groups and the priorities of partners

#### C – Developing integrated transformation capability

Population Health Management and community assets-based approach to supporting place partners, including VCSE partners, in driving data and digitally enabled out of hospital care models to support inclusive and prioritised recovery, test decision making structures and agree future capabilities for spread

#### **E – Leadership and Organisational Development**

Build relationships and collaborative leadership skills across organisational boundaries that promotes effective decision making and action, underpinned by collective values, jointly owned priorities and appropriate challenge

#### B – Place function, form and ability to act

Collectively agree the responsibilities and functions place will take from the ICS and capabilities required to deliver

Design place level governance structures and forums to enable population-based decision making

Agree organisational ownership of capabilities and how to share resources to discharge functions

#### D - Managing collective resources

Agree mechanisms for collectively managing place level finances. Immediate short-term agreement and development of strategy for transformation

#### F – Digital, data, intelligence

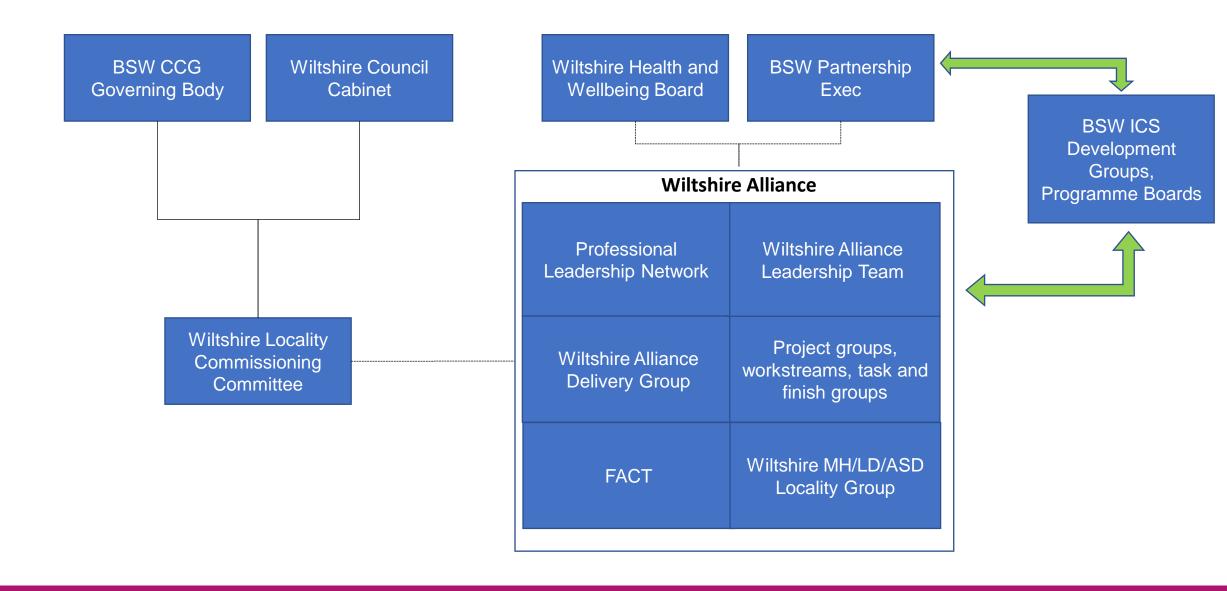
**Detail TBC** 

## What do we have in place currently at place-level?

- Wiltshire Alliance (ICA)
- Informal partnership arrangements in Wiltshire
- Built on a long history of working together
- Current arrangements came about as a result of needing to work together more to respond to impact of COVID-19 (meeting daily to being with)
- Alliance Leadership Team:
  - Meets monthly
  - Members from CCG, Wiltshire Local Authority (commissioners, adult and childrens services, public health), RUH, SFT, Wiltshire Health and Care, AWP, GPs, HealthWatch Wiltshire, VCS leadership group, Medvivo, Virgin Care Childrens Community Services
  - Executive function for the Alliance
- Alliance Delivery Group:
  - Meets weekly
  - Wider membership
  - Includes a Programme Board once a month
  - Develops plans and provides a partnership response



## High level structure Wiltshire Alliance





## Wiltshire Alliance development process to date

#### Wiltshire Professional Leadership Network (workshop Oct 2020)

Vision setting

Establish methods for working together

Identify areas of common interest

Alliance Workshops x 3 (April/May 2021)

What are current key pressures?

Examples of 'future' working now

What do we want to keep?

What do we want to change?

What is our work?

How do we describe success?

**Alliance Delivery Group (weekly)** 

Establish role within ICS planning

Develop ICA ways of working

Develop design principles and strategic priorities (medium term to long term)

Develop detail of work programme (2021-22)

Alliance Leadership Team (monthly)

Sponsor for this work

Set strategic direction

Endorse design principles and work programme

Establish ICA as Place-led integration (fortnightly workshops)

Alliance Delivery Plan 2021-22

Alliance Delivery Plan – priorities determined around the value of our place-based partnership:

- Pieces of work that need partners to collectively problem solve
- Achieve outcomes that would not have been achieved without partnership



## ■ Wiltshire Alliance contribution to the BSW ICS vision

Aim 1: Enhance quality and experience of care

empower people to lead their best

lives

our purpose

We will jointly plan and co-ordinate our services around people's needs

We will drive service transformation

We will collectively focus on the wider

determinants of health

Aim 2: Improve health and wellbeing of the population

> Enabler 1: Reduce per capita cost of health and care and improve productivity

Aim 3: Address health and care Our Vision; inequalities Working together to

We will support local community action and community leadership

We will drive improvement through local oversight of quality and performance

We will connect with

communities on what

matters to them

We will make best use of financial resources

We will harness the local economic influence of health and care organisations

We will develop an in-

depth understanding of

local needs

Enabler 2: Increase the wellbeing and engagement of the workforce

We will support local workforce development and deployment

## Wiltshire Alliance Principles

- 1. Work as one: partners collaborate sharing expertise, data and resources in the interest of our population
- 2. Be led by our communities: decisions are taken closer to, and informed by, local communities
- 3. Improve health and wellbeing: we take an all-age population health approach to improve physical and mental health outcomes and promote wellbeing
- 4. Reduce inequalities: we focus on prevention and enhancing access to services for population groups who are in poorer health or challenging social circumstances
- 5. Join up our services: we develop integrated and personalised service models around the needs of individuals
- 6. Enable our volunteers and staff to thrive: we support ongoing learning and development, and work collectively to ensure well-being is prioritised



## Themes for 21/22 work programme

- 1. We will work together to empower people to lead their best lives
- 2. We will develop an in-depth understanding of local needs
- 3. We will connect with communities on what matters to them
- 4. We will drive improvement through local oversight of quality and performance
- 5. We will jointly plan and co-ordinate our services around people's needs

All work programmes must evidence how they enable delivery of the Wiltshire Alliance principles



# ICA Work programme 21/22

Theme	Work programme	What's the work?
We will work together to empower people to lead their best lives – Alliance development		<ul> <li>Place-based partnership (ICA) functions and structure development</li> <li>Relationship between ICA and BSW ICS and other groups</li> <li>H&amp;WBB development</li> <li>Alliance development programme (OD)</li> </ul>
We will develop an in-depth understanding of local needs	Understanding our population: joining up our intelligence	<ul> <li>Improved collective understanding of data on population need – review data</li> <li>Population Health Management (Optum) project in one neighbourhood area</li> </ul>
	Trowbridge Neighbourhood Project	<ul> <li>Developing neighbourhood teams</li> <li>Joint workforce planning and ARRS</li> <li>Population segmentation and risk stratification for admission avoidance (LTCs)</li> <li>Focussed pathways for anticipatory care, 2hr rapid response, 48 hr response</li> <li>MH CSF implementation priorities</li> </ul>
We will connect with communities on what matters to them	Connecting with our communities	<ul> <li>Asset mapping within communities – link To Wiltshire Together platform</li> <li>Engagement with specific communities and seldom heard voices</li> <li>Establish as an advisory hub – supporting co-production model and process development</li> </ul>
We will drive improvement through local oversight of quality and performance	Urgent care and Flow Improvement Plan	<ul> <li>Demand and capacity planning</li> <li>Ongoing capacity for flow:         <ul> <li>Home First/Reablement capacity (pathway 1)</li> <li>Bed review (pathway 2)</li> </ul> </li> <li>7 day services and smoothing flow</li> </ul>
	Wiltshire operational oversight	<ul> <li>Wiltshire ICA escalation plan and operational leadership meetings</li> <li>ICA balanced scorecard</li> </ul>
	Better Care Fund review	Ongoing programme of review incl integrated brokerage model
We will jointly plan and co-ordinate our services around people's needs	Ageing Well in Wiltshire	<ul> <li>2-hour crisis services roll out</li> <li>Virtual care home MDTs (EHCH) and at home virtual wards</li> <li>Older peoples community teams incorporating TCOP (tested in neighbourhood vanguards)</li> <li>Overnight nursing</li> </ul>
	Personalisation of care for most complex needs	<ul> <li>Review of the assessment and funding process</li> <li>Increased use of PHBs and personalised approach</li> </ul>
	High Impact Actions to improve population health	<ul> <li>Long Term Plan High Impact Actions: Diabetes Prevention, Cardiac, Stroke and Respiratory: right sizing capacity against population need</li> </ul>
	Optimisation before surgery (supporting elective recovery)	<ul> <li>Pathway specific work and requirements pre surgery</li> <li>Review education provision</li> </ul>



## Role for the Wiltshire Health and Wellbeing Board

- Developing the Joint Strategic Needs Assessment
- Developing the Joint Health and Wellbeing Strategy

How will this influence the future work of the Wiltshire Alliance? What is the relationship between the H&WBB and the Alliance? What is the relationship between the H&WBBs and the BSW ICS?

#### Recommendation:

That the Wiltshire Health and Wellbeing Board continues to consider the evolving relationship between itself, the Alliance and the ICS.